



Ralph Daniel Celicourt

2671 Place Joseph Casavant
Montréal, Québec, H3M 1W1
5149984919

mrdanielcelicourt@hotmail.com
<https://ralphdcelicourtdesigns.com/>

PROFILE

- Go getter striving to learn the intricacy of product design and make an impact.
- Bringing my love for creating together with the ability of making manufactured products.
- Devoted learner of design looking to make an impact in the design world.

KNOWLEDGE, SKILLS AND ABILITIES

- DEC in Industrial Design.
- Considerable skills in technical drawings (drafting), experience in prototyping and workshop.
- Outstanding knowledge of Microsoft Office (Word, Excel, PowerPoint.)
- Great knowledge of the manufacturing processes, materials and sustainability.
- Excellent knowledge of Adobe Studios (Photoshop, Illustrator.)
- Confident in 3D software Skills with Solidworks. Familiar with 3D rendering software(Keyshot.)
- Key soft skills of Ingenuity, Problem-solving, Teamwork, Detail oriented and Time Management.
- Fluent in English, French and Haitian Creole.
- Excellent communication skills, verbal and written
- Willing to relocate and travel.

WORK EXPERIENCE

Resolution Specialist

February 2020 (currently)

IKEA Canada

Full time

Montreal, Quebec

- Handle after-sales issues by coming up with creative, helpful, and cost-efficient resolutions
- Reinforce the customer's satisfaction.
- Teamwork, efficiency, and a great work environment are essential skills honed daily.
- From a designer's perspective this position brings a better understanding to the selling aspect of product creation.

Retail Expert

May 2019 to January 2020

Match Marketing Group

Full time

Montreal, Quebec

- Decide and place partner brand demos of products in hardware stores.
- Display partner brand products in ways to improve its selling chances.
- Exert a keen attention to detail in the placement and overall look of products
- Working in autonomic situations allowing to hone self-discipline and efficiency

Flooring Associate

September 2018 to March 2019

Rénot Depot.

Part time

Montreal, Quebec

- Quickly learn about the different flooring processes and products.
- Have a reliable knowledge of the flooring products of the department and their placement.
- Advise contractors on the best products for their needs and provide tips on the processes.
- Give great, honest customer service with genuine care for their needs.

Sales Agent**March 2018 to August 2018***EVO Payment International.**Full Time.**Montreal, Quebec*

- Offer Credit card Processing machines that offer better rates to an American market.
- Draw the interest of financial managers of companies.
- Work in teams with second tier sales agents by transferring interested responders.
- Respect a certain quota by being convincing and confident in proposals.

Machine Operator**June 2016 to August 2017***Varicon inc. Productions.**Full time and Part time**Montreal, Quebec*

- Managing injection molding machine
- Operate different machines making sure there is enough polymer granules with the right mix.
- Work with technician to change, repair and clean molds of the machines.
- Evaluate the quality of the products, clean, stack and pack them.

EDUCATION**Diploma of College Study (DEC)****2015 - 2019***Dawson College
Montreal, Québec***High School Diploma (Cum Laude)****2009 – 2014***École Secondaire Saint-Laurent. Émile-Legault
Montreal, Quebec***COMMUNITY INVOLVEMENT**

June 2011 to August 2014 High School basketball referee

May 2016 to May 2019 Vernissage Organizer

REFERENCES

Available upon request